



## Customer Auditing and ISO 27001 Certification at BELLIN Treasury

### Case Study

## Bellin Treasury



**Industry:** Financial Consulting and Software Services

**Founded:** 1998

**Website:** [www.bellintreasury.com](http://www.bellintreasury.com)

*“We enjoy showing off to our customers that every user action is recorded. This increases confidence all around.”*

*Rick Beecroft,  
Area Manager, Americas and Pacific Rim*

### Challenge

BELLIN helps companies of all sizes find a pragmatic approach to their treasury business by offering comprehensive and fully integrated treasury solutions. More than 6,000 companies in over 120 countries - including Toshiba, Software AG and Red Bull - are using BELLIN solutions on a daily basis. Their web-based software platforms, which include the tm5 SaaS treasury system and Payment2Go local payment distribution system, serve as the core of their consulting and software services offering.

The BELLIN solutions are deployed in 7 different data and application centers across multiple continents, on Windows-based hosted machines running IIS and MS-SQLServer. Their system support and software deployment team requires administrator access to these machines, with RDP being the chosen connectivity protocol.

To fulfill their commitment to reliability and regulatory compliancy, BELLIN offers their customers a completely transparent system audit. In fact, over a third of their customers perform full process audits before even starting a deployment.

### Solution

BELLIN's management philosophy is to invest up-front in an effective infrastructure that will then stand the tests of time and keep administration costs low. Following this philosophy, they chose ObserveIT for their system auditing platform because it allowed them to set it up once, and then let it run, capturing all user activity. In this way, the auditing logs need only to be accessed during times of an actual audit.

“We enjoy showing off to our customers that every user action is recorded passively, without any need for active recording requests”, commented Rick Beecroft, BELLIN's Area Manager for the Americas and Pacific Rim. “Having ObserveIT deployed on our servers increases the confidence level all around. Our customers can rely on our transparency, and we can immediately identify issues should any problems arise.”

Following up on the successful customer-initiated auditing that ObserveIT provides, BELLIN is next moving on to achieve ISO 27001 certification, which will enhance their customer confidence level and provide even greater value to each customer by further decreasing system audit complexity.

### Benefits

- > Secure recording of all RDP user sessions
- > Simple access to fully-transparent audit logs
- > Compliance with ISO 27001 Information Security Management Systems (ISMS) requirements