



# Account Reset Console: Features & Benefits



FEATURE	BENEFIT
<b>Secure and audited self-service password resets</b>	Reduces Help Desk workload and improves end-user productivity
<b>IT delegates which users have access to the application</b>	Helps enforce a strict password reset regimen as part of an organization's overall security policy
<b>Email alerts notify users and Help Desk about expiring passwords</b>	Maintains high levels of end-user and Help Desk productivity by preventing account lockouts
<b>Security</b>	Strengthens enterprise security by enforcing a strict password reset regimen that allows only delegated, audited users access to account change permissions
<b>Compliance</b>	Helps organizations maintain regulatory compliance by auditing the effectiveness of password management controls and ensuring that only approved personnel can change passwords
<b>Control</b>	Add/update/delete local and global groups
<b>Self-Service Resets</b>	Allows users to reset their own locked or disabled accounts without any Help Desk interaction
<b>Help Desk Resets</b>	Allows Help Desk staff to reset user accounts without involving IT administrators
<b>Multiple Reset Options</b>	Resets can be conducted via any web browser, Windows desktop, PDA, or smartphone
<b>Delegated Users</b>	Maintains complete IT control over which users have access to the application
<b>Verify Identities</b>	Requires users to validate their identities through a relational database before they can reset their accounts
<b>Automatic Alerts</b>	Notifies users and administrators about pending password expirations
<b>Disable Accounts</b>	Locates and disables stale user accounts
<b>Mandate Resets</b>	Requires users to reset recently changed passwords at the time of their next logon
<b>Scheduled Reports</b>	Generates scheduled and on-demand reports on user account activity
<b>Audit Logs</b>	Presents a full audit trail of password changes by date or user
<b>Flexible Integration</b>	Interfaces with any SQL-capable database and deploys without installing agents
<b>Database/AD Integration</b>	Interfaces with existing Active Directory or Human Resources databases
<b>Comprehensive Enrollment</b>	Reports on which employees have not yet enrolled, ensuring universal participation
<b>Native 64-bit Support</b>	Support for native 32-bit and 64-bit environments, providing greater performance in the Windows enterprise

<b>Randomized Verifications</b>	Selects security verification questions randomly, preventing the same questions from being repeated
<b>Flexible Sourcing</b>	Sources the user verification questions and answers with administrator defined data
<b>Web Interface</b>	Utilizes existing domain group memberships for fully web-based solution
<b>Cross-Platform Access</b>	Works with Windows, OSX, Linux, and UNIX via the web interface to reset passwords on Microsoft domains
<b>Mobile Support for the Enterprise</b>	Compatible with mobile devices including Windows Mobile, Pocket PC, Palm, and Blackberry
<b>RSA SecurID</b>	Provides two-factor authentication to assure that only authorized users can access passwords
<b>Microsoft Certified</b>	Certified for Microsoft Windows 7, Windows NT/2000/XP/Server 2003/Server 2008, as well as mobile devices

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Weitere Informationen finden Sie auf der Website [www.ibvinfo.com](http://www.ibvinfo.com).

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